**Jason Popejoy**

Antlers, OK [jaspopejoy@gmail.com](mailto:jaspopejoy@gmail.com) <https://www.linkedin.com/in/jason-popejoy/> 580-209-2439

**Desktop Support Specialist**

Enthusiastic IT professional with a passion for computers and IT. Proven ability to maintain computer hardware and software systems. Well-versed in operating systems such as Windows, Linux, and Mac OS. Skilled leader with Exceptional written and verbal communication skills and experience interacting with a wide range of personalities. Innovative problem solver with a passion for learning new technology.

**Skills and Certifications**

* Social Media Promotion
* Marketing
* Mentorship
* Teamwork
* Customer Service
* Leadership
* Event Organization
* IT Troubleshooting
* Computer Repair
* Technical Support
* JavaScript
* Python
* C#
* HTML 5
* CSS
* Java
* C++
* Efficient with Office 360
* Event Management

**Education**

**BS in Information Technology W/Software Development Concentration**  Graduated with honors

Southern New Hampshire University – Manchester, NH

**Hobbies and Extracurricular Activities**

Student Organization President March 2019 – March 2020

Nerds Unite Student Club

* Organized cabinet member meetings
* Directed member events in coordination with other cabinet members
* Represented the club during online events
* Ensured the club followed school standards
* Maintained communication with club advisor
* Plan online events for members

Student Organization Events Officer September 2018 – March 2019

Nerds Unite Student Club

* Promoted member events in school forums and club email
* Collaborated with other cabinet members to create club events
* Submitted club event forms for addition to event calendar
* Participated in club events

**Technical Experience**

**Projects:**

**Python – Grocery List Application:** developed a grocery list program that keeps track of items, price and quantity. It will then total the price of all items

**HTML, CSS - Website:** developed a mock website for a company that prints 3D items.

**Professional Experience**

**IT Tech**

Rural Health Network of Oklahoma – Hugo Ok. September 2022 – November 2022

* Provide technical and IT support for Hugo Medical Clinic
* Reset staff passwords for eMDs program
* Reset Microsoft Windows passwords for clinic staff
* Setup update for multicast to network computers
* Worked on clinic internal website
* Re imaged computers using Fog server

**Store Clerk** June 2010 - March 2012 EZ Go - Antlers, Ok.

* Provided an outstanding customer experience by welcoming them to the store and engaging in friendly conversation
* Operated computerized cash register
* Ensured cash drawer was 100% accurate prior to closing out the register at the end of all shifts
* Helped customers locate products
* Proactively performed restocking of products and maintaining store cleanliness to make sure customers can find what they need and have an enjoyable

**Unloader/Stocker** October 2009 – June 2010

Walmart Supercenter Hugo, Ok

* Unloaded merchandise as it was delivered to the store
* Delivered merchandise to proper store department each night
* Stocked merchandise on shelves as needed
* Helped customers locate products
* Returned misplaced merchandise to proper location

**Store Assistant Manager** January 2008 – September 2009

OnCue Express – Stillwater, Ok

* Opened or closed store when manager was away
* Monitored store inventory and maintained in store products and supplies on hand
* Proactively performed restocking of products and maintaining store cleanliness to make sure customers can find what they need and have an enjoyable shopping experience
* Made price changes as needed

**Computer Service Technician**

Computer Service Centers of America – Oklahoma City, Ok May 2001 – October 2001

* Customer Service Representative
* Diagnosed and Repaired computers
* Ordered Replacement Parts as needed

**Cable and Internet Installer**

Homac Communications LLC – Oklahoma City, Ok July 2000 – May 2001

* Customer service representative
* Went to customers’ homes
* Installed cable and data services for customers
* Installed and configured network components when needed
* Provided technical support when required